

# Making a Difference

## PATIENT CARE

Compassionate and high quality healthcare provided to low-income uninsured Greenville County residents.

Includes primary and specialty medical care, dental services, vision care, non-narcotic prescriptions and refills, health education and case management, without charge

## MEASURABLE OUTCOMES <sup>1</sup>

- \* 62% of established patients had 0 hospital encounters last year
- \* 68% reduction in admissions for avoidable chronic conditions once establishing care at GFMC
- \* 60% reduction in ED visits for behavioral health conditions

## COORDINATION AND CONTINUITY OF CARE

Volunteers, staff and health partners routinely share information for effective care planning, providing a true "medical home" for patients who would not have access to care otherwise

## COMMUNITY COLLABORATION

Proactive communication with patients and community partners to address challenges and barriers that may impact health conditions.

Health systems, healthcare training programs and social service organizations working together to improve community health.

# Our patients know that we care!



"I want to thank Greenville Free Clinic for your outstanding care when I had to bring a family member to your clinic. I'm a healthcare worker 20 years in to my career. Finding myself with a family member who desperately needs help and no way to provide it was a new and terrifying experience for both of us. All we knew about free clinics was the dramatizations we'd seen on TV. This was NOT the reality! The nurse there spent more time with my family member than I have ever had a nurse spend with me in any setting. She covered every medication, every diagnosis, every system. The physician then covered the past history in detail, discussed medications and options, answered a million questions for us, and was thoroughly professional. Lab work was ordered, medications were planned for, follow-up visits were scheduled. In short, I've never been so impressed with a staff and the care they provided to my family. I cannot thank you enough for helping us. The physical care was expected - the relief of knowing that we now have a place to be seen is immeasurable. There are hurdles ahead, but I feel confident with the help of this clinic and staff, we can find solutions."

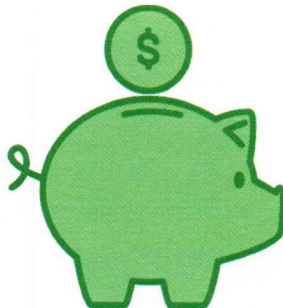
New patient's family member, May 2023

## What makes it possible?



### **VOLUNTEERISM**

Over 300 volunteers donate their professional services to provide health care for our patients: physicians, dentists, nurses, pharmacists and others!



### **PHILANTHROPY**

We rely on your donations and community grants for support. We are not government-subsidized and our low-income patients do not have any insurance.



### **PARTNERSHIPS**

We work closely with both local health systems, community organizations and educational institutions to provide a broad range of quality health services



# FY 2022-23 Year in Review

2,493 individual patients

Nearly 10,000 volunteer-hours



7,198 medical visits



1,017 dental visits



22,817 prescriptions



1,262 mental health visits



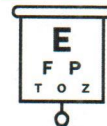
3,813 diagnostic tests



1,045 education consults



370 social service referrals



447 eye exams



5,000 pounds of produce



324 vaccines (COVID-19/flu/pneumonia)



96 medical, resident doctor, dental, pharmacy, nursing students annually

## The Impact of Your Investment

# 10:1

A donation of \$1 provides up to \$10 worth of patient care at Greenville Free Medical Clinic with its partners

Greenville Free Medical Clinic's FY2022-23 cash operating budget was \$1,683,427

E X P E N S E S	60%	Program staff
	8%	Fundraising expenses
	16%	Pharmacy expenses
	3%	Medical/dental supplies
	5%	Occupancy costs
	7%	Equipment purchases
	1%	Other expenses

R E V E N U E	19%	Hospitals
	4%	United Way
	36%	Individuals and events
	41%	Grants

All donations are tax-deductible.